

No Surprises Act Policy

Purpose:

The purpose of this policy is to inform patients of their rights and protections under the No Surprises Act (NSA) and to outline our practice's commitment to compliance with NSA requirements.

Patient Rights and Protections:

Advance Notice of Services: Patients have the right to receive advance notice of estimated charges for non-emergency services, including chiropractic treatment, diagnostic tests, and other related services.

Good Faith Estimates: Upon request, patients will receive a good faith estimate of the expected charges for their scheduled services. This estimate will include both the provider's charges and any anticipated out-of-pocket costs.

Consent for Out-of-Network Services: If a patient is scheduled to receive services from an out-of-network provider, they will be informed of this fact in advance and will be required to provide written consent for the out-of-network services.

Billing Transparency: Patients will receive clear and understandable explanations of their medical bills, including itemized lists of services provided, charges billed by the chiropractic office, and any applicable insurance adjustments.

Prohibition of Surprise Billing: Patients will not be subject to surprise medical bills for out-of-network services when receiving care at in-network facilities but unknowingly treated by out-of-network providers.

Patient Education:

Our practice is committed to providing patients with educational materials and resources to help them understand their rights and protections under the No Surprises Act. This includes information about:

Advance notice of charges, Good faith estimates, Consent for out-of-network services, Billing transparency, Prohibition of surprise billing, Compliance and Enforcement:
Our practice will maintain compliance with the No Surprises Act by:

Providing patients with advance notice of estimated charges for scheduled services
Offering good faith estimates upon request

Obtaining written consent for out-of-network services when applicable

Ensuring transparency in billing practices

Prohibiting surprise billing in accordance with NSA requirements

Patient Feedback and Concerns:

Patients are encouraged to provide feedback or raise concerns regarding billing practices or compliance with the No Surprises Act. Feedback can be submitted in writing via mail to 1770 Timberwood Blvd #103, Charlottesville, VA 22911 or via email at teamjubileefamily@gmail.com.

Policy Review and Updates:

This policy will be reviewed regularly to ensure compliance with current regulations and industry best practices. Updates to the policy will be communicated to all staff members and prominently displayed for patient reference.

Effective Date:

This No Surprises Act Policy is effective as of 6/10/24